



Maine Turnpike Authority



Dear Maine Turnpike Business Customer:

The introduction of *E-ZPass* on the Maine Turnpike provides your business with new options and opportunities. It will also require you to make some key business decisions. For example, the compatibility of *E-ZPass* allows your company to establish an account with a single agency while enjoying *E-ZPass* travel on dozens of toll facilities. Based on your fleet travel patterns, toll costs and available discount programs, you'll need to determine which *E-ZPass* agency is best suited to host your company's account. If you decide to establish an *E-ZPass* account with the Maine Turnpike, you'll then have to choose between several plans designed to serve the varying needs of our business customers.

- The traditional **Postpaid Business Plan** offering monthly billing and volume discounts for Maine Turnpike travel only.
- The **Prepaid Business Plan**, which allows your tolls to be deducted from a prepaid balance when traveling in Maine or on any other E-ZPass compatible facility.
- The flexible **Prepaid/Postpaid Combination Plan** which combines the benefits of both plans. This plan provided monthly billing and volume discounts for Maine Turnpike travel, as well as prepaid travel on E-ZPass facilities outside of Maine.

Please read the enclosed material carefully and return all of the required application documents along with your initial payment as soon as possible. That is the best way to ensure that your vehicles are equipped with *E-ZPass* tags in a timely manner.

If you have questions, you may either call our *E-ZPass* Business Department toll-free at 1-888-MTA-PASS (1-888-682-7277) Monday through Friday 7:30am-4:00pm or visit our customer service center daily Monday through Friday 8:00am-4:00pm.

We look forward to helping your company make a smooth transition to *E-ZPass*.

Sincerely,

Business Department

Maine Turnpike Authority

Maine Turnpike Authority

E-ZPASS BUSINESS ACCOUNT APPLICATION INSTRUCTIONS

CHOOSING THE RIGHT PLAN FOR YOUR BUSINESS

The Maine Turnpike *E-ZPass* Business Program offers three convenient options to suit a variety of business needs: a **Prepaid Plan**, a **Postpaid Plan** and a **Prepaid/Postpaid Combination Plan**. Choosing the right *E-ZPass* plan for your business will be important to help you get the most out of your new *E-ZPass* Business Account. Please take time to review the plan descriptions below before completing the enclosed application.

Prepaid Business Plan

This is a prepaid plan for businesses of all sizes. It allows vehicles in your fleet to have tolls deducted from a prepaid balance. Your drivers don't have to worry about carrying cash for tolls or saving receipts.

HIGHLIGHTS

- Good for travel on the Maine Turnpike and any other *E-ZPass* compatible facility.
- Tolls are deducted from a prepaid balance that is periodically replenished.
- Your business receives standard *E-ZPass* discounts when traveling on the Maine Turnpike.

Postpaid Business Plan

This is the traditional business plan featuring monthly billing and volume discounts for Maine Turnpike travel only. The Postpaid Business Plan must be secured with a minimum *\$5,000 surety bond.

HIGHLIGHTS

- Good for Maine Turnpike travel only.
- Billed at the end of each month for tolls incurred on the Maine Turnpike.
- Secured with a minimum *\$5,000 surety bond.
- Receive a volume discount for Maine Turnpike travel. (Please see "Volume Discount Chart" in the *EZPass* Terms and Conditions)

Prepaid/Postpaid Combination Plan

This is our most flexible *E-ZPass* business account option. It features monthly billing and volume discounts for Maine Turnpike travel and a prepaid plan for travel on other *E-ZPass* facilities.

HIGHLIGHTS

- Good for Maine Turnpike travel, as well as travel on other *E-ZPass* compatible facilities.
- Tolls on *E-ZPass* compatible facilities outside of Maine are deducted from your prepaid balance.
- Receive a volume discount for Maine Turnpike travel. (Please see "Volume Discount Chart" in *EZPass* Terms and Conditions)
- Postpaid portion of the account must be secured with a minimum *\$5,000 surety bond.

*** Amount is subject to periodic review**

E-ZPASS BUSINESS ACCOUNT APPLICATION INSTRUCTIONS

Please read the following instructions carefully as you complete your application. You'll find your *E-ZPass* Business Account Application and all other necessary forms enclosed in this information packet. You also will need the following items:

- License plate numbers and vehicle registration information for vehicles in your fleet
- A calculator

If you have any questions, call our *E-ZPass* Business Department toll-free at 1-888-MTA-PASS (1-888-682-7277), **Monday - Friday, 7:30 a.m. to 4 p.m.**

Section 1

BUSINESS ACCOUNT HOLDER INFORMATION

Please provide all information requested, including full, legal name of the business, mailing and street addresses of your business. Be sure to list your company's actual business address, even if your mail is not delivered there. **Note:** if you are an individual opening and account for a Recreational Vehicle or other dual wheel six tired vehicle a Business name is not required. Account Holder's name is acceptable.

Section 2

***E-ZPass* BUSINESS PLAN SELECTION**

Circle the appropriate plan for your business: Prepaid, Postpaid or Prepaid/Postpaid Combination. For a complete description of plans, please review the first page of these instructions.

Section 3

VEHICLE REGISTRATION FORM

Please use the Vehicle Registration Form enclosed to complete this section. This information will enable the Maine Turnpike to accurately administer your account and protect you against unauthorized charges and violations. Please provide the following registration information for all vehicles using your *E-ZPass* account.

- State where the registration was obtained
- License plate type (e.g., Apportioned, Commercial, Combination, Passenger Car, Lobster, Veteran etc.)

If you are uncertain of a vehicle's plate type, please check your vehicle registration document.

- License plate number

All businesses must complete and return this worksheet with their application. If you need additional space to list all the vehicles on your account, please copy this form, and enclose all completed forms with your *E-ZPass* Business Account Application. **Note:** Apportioned, Commercial and Passenger Car are the only acceptable plate types for any out of state plates (other than Maine).

Section 4

TAG PURCHASE

All businesses must complete the *E-ZPass* Tag Purchase & Prepaid Balance Worksheet enclosed and return it with your application. Businesses applying for the Postpaid Plan only must complete just the Tag Purchase section of the worksheet. Businesses applying for the Prepaid Plan or Prepaid/Postpaid Combination Plan must complete both the Tag Purchase and the Prepaid Balance sections.

VEHICLE REFERENCE CODES (VRCS)

To assure compatibility between *E-ZPass* toll agencies, all vehicles are identified by a common Vehicle Reference Code (VRC). The VRC is determined by the vehicle's size, weight and number of axles and tires. Using the enclosed Vehicle Reference Code chart, identify the codes that correspond with descriptions of all the vehicles that will be using your *E-ZPass* Business Account and then enter them in the Vehicle Reference Code column on your Tag Purchase & Prepaid Balance Worksheet.

To avoid enforcement violations, be careful not to underestimate the most common configuration of your vehicle when selecting a VRC. **For example, if your vehicle normally operates as a 5-axle tractor-trailer, but occasionally travels without the trailer, be sure to select the VRC for the 5-axle tractor-trailer.**

E-ZPASS BUSINESS ACCOUNT APPLICATION INSTRUCTIONS

TAG TYPE & QUANTITY

There are three types of *EZPass* tags: interior windshield, exterior roof, and exterior license plate. Enter the quantity of interior, roof and license plate tags you wish to order for each VRC group. Most businesses prefer interior windshield tags, because they are easy to install and can be easily transferred between vehicles of the same VRC. Some businesses, however, prefer exterior tags because they cannot be easily removed from a vehicle. Finally, there are a small group of vehicle styles that require an exterior tag for proper performance. A list of Vehicles Requiring Exterior Tags is included.

TAG COST (At no time are Credit Cards accepted for Tag purchases)

For each tag type ordered, multiply across by the price provided to get the cost of tag purchases in each VRC group. Add the column of Tag Costs for all sheets to get the total for all *EZPass* tags ordered. Enter total cost in the space labeled Total Tag Costs at the bottom of the column. If using multiple worksheets, please provide a grand total for all sheets.

For example: 3 interior X \$10 = \$30

MAINE SALES TAX

Maine sales tax will be charged for all tags purchased by Maine businesses, sold at our retail center or shipped by the Maine Turnpike Authority to addresses in Maine. To calculate the Maine sales tax you owe, multiply the Total Tag Costs by 5.5% and enter the amount. **Note:** Businesses who are exempt from Maine sales tax must provide their Sales Tax Exemption Certificate Number or Maine statute reference with your application. Add the Total Tag Costs (for all sheets) and the Maine Sales Tax (for all sheets) and enter the total in the space provided. Also enter this amount (total tags and tax costs) in Section 4 of your *E-ZPass* Business Account Application.

Section 5

PREPAID BALANCE

This section of the Tag Purchase & Prepaid Balance Worksheet must be completed by all businesses applying for the Prepaid Plan or Prepaid/Postpaid Combination Plan. Businesses applying for the Postpaid Plan only are not required to complete this part of the worksheet.

OF AXLES PER VEHICLE FOR THIS VRC

Please enter the number of axles per each vehicle for this VRC group.

For example: A 727 (5 axle tractor-trailer) would enter "5"

OF TAGS ORDERED FOR THIS VRC Enter the total number of interior, roof and license plate tags ordered for this VRC.

For example: 3 interior + 1 roof + 0 license plate = 4 tags ordered per VRC.

TOTAL AXLES FOR THIS VRC Multiply # of Axles per Vehicle for this VRC times # of Tags Ordered for this VRC to get the Total Axles for this VRC.

For example: 5 Axles per Vehicle for this VRC X 4 Tags Ordered for this VRC = 20 Total Axles for this VRC.

PREPAID BALANCE PER VRC

For each VRC listed, multiply the number of axles times \$20.00 and enter the total in this column.

MINIMUM PREPAID BALANCE

To determine your minimum prepaid balance, add your entries in the Prepaid Balance per VRC column and enter the total in the space provided at the bottom of the worksheet. If using multiple worksheets, please provide a grand total for all sheets.

E-ZPASS BUSINESS ACCOUNT APPLICATION INSTRUCTIONS

OPTIONAL HIGHER PREPAID BALANCE

We recommend that your business establish a balance equal to at least one month of tolls to prevent your balance from being overdrawn or to prevent frequent charges to your credit card. Enter either your Minimum Prepaid Balance or an Optional Higher Prepaid Balance of your choice in the space provided and in Section 5 of your *E-ZPass* Business Account Application.

Section 6

INITIAL PAYMENT (Initial payments may not be made with a Credit Card)

Add the Total for Tags Purchased plus Sales Tax entered in Section 4 of the application to the Prepaid Balance entered in Section 5 to get your total initial payment. Please enclose a check and enter the check amount and check number in Section 6 for your Initial Payment. (Make checks payable to: Maine Turnpike Authority)

Section 7

***E-ZPASS* BUSINESS ACCOUNT STATEMENT OPTIONS (**PREPAID PLANS**)**

Detailed printed statements are optional and available on a monthly basis for Prepaid Plan customers. If you choose to receive monthly statements, a monthly fee will be deducted directly from your plan balance. The monthly charge will be \$2.00 for the first eight pages and \$.25 for each page after eight.

Please note: Business customers with Postpaid Plans will receive a free monthly summarized statement for their Postpaid Plan tolls and charges. Detailed monthly Postpaid statements are also available for \$2.00 for the first eight pages and \$.25 for each page after eight.

Section 8

BALANCE REPLENISHMENT OPTIONS

In order to prevent your prepaid plan balance from being overdrawn, Automatic Replenishment payments may be made to your account using a valid credit card. If you choose this option, your balance will be replenished automatically when it reaches 25% of your Minimum Prepaid Balance.

For example: If your Prepaid Balance Amount from Section 5 was \$400, your balance will be replenished and your credit card charged when your plan balance reaches \$100.

AUTOMATIC REPLENISHMENT OPTION

If you choose to have your balance automatically replenished, initial the space next to the "YES."

MINIMUM REPLENISHMENT AMOUNT

Your Minimum Replenishment Amount is equal to the Prepaid Balance amount you entered in Section 5 of this application.

OPTIONAL HIGHER REPLENISHMENT AMOUNT

We strongly recommend that you establish a replenishment amount based on the tolls and charges you anticipate your business will incur during a month. If you expect your company's monthly *E-ZPass* tolls and charges to be higher than the Prepaid Balance listed in Section 5, and you want to prevent your balance from being overdrawn or avoid frequent charges to your credit card, you may elect to establish a higher replenishment amount.

MANUAL REPLENISHMENT OPTION

To opt out of the automatic replenishment option, initial the space next to the "NO." Please remember that you must keep your balance replenished by calling the *E-ZPass* Business Department during normal hours **Monday - Friday, 7:30 a.m. to 4 p.m.** or by sending in payments.

Please allow 5-7 days for processing if mailing a check.

E-ZPASS BUSINESS ACCOUNT APPLICATION INSTRUCTIONS

Section 9

CREDIT CARD INFORMATION FOR AUTOMATIC REPLENISHMENT

If you have elected the Automatic Replenishment Option for your Prepaid Plan balance in Section 8, please complete this section. **Note: You must provide an authorized signature when selecting Automatic Replenishment.** You must also provide an authorized signature when either disabling Automatic Replenishment or when providing a different credit card number for Automatic Replenishment. **Initial payments may not be made with a credit card**

Section 10

POSTPAID PLAN BOND FORM

Businesses applying for a Postpaid Plan or Prepaid/Postpaid Combination Plan must provide a \$5,000.00 minimum toll surety bond using the enclosed Maine Turnpike Bond Form.

Section 11

OTHER COMPANY CONTACTS

Please include any individuals with your company who are authorized to purchase and cancel tags, as well as individuals responsible for bill payments. No information will be given to anyone not listed as a contact person on any account.

Section 12

AUTHORIZED SIGNATURE

The Authorized Company Contact listed in Section 1 (i.e., the “Account Holder”) must sign and date the application.

SUBMITTING YOUR APPLICATION

Once you have completed the application and the appropriate worksheets and forms, please enclose them along with a check (payable to: Maine Turnpike Authority) for your initial payment in the reply envelope provided and mail to:

Maine Turnpike Authority
E-ZPass Business Department
PO Box 3858
Portland, ME 04104

Date Received: _____ Account Number: _____
Date Processed: _____ Processed By: _____



MAINE TURNPIKE AUTHORITY E-ZPASS BUSINESS ACCOUNT APPLICATION



This is a Business Account application for commercial haulers, businesses of any size, and/or "for hire" vehicles used for business purposes. For Personal Account information, please call the E-ZPass Customer Service Center 1-888-682-7277.

Section 1 Business Account Holder Information

Authorized Company Contact
"Account Holder"
(For other business contacts, see Section 11)

Full Company Name: _____
First Name: _____ MI: _____ Last Name: _____
Title: _____

Choose your PIN# _____
4 digits (must be digits only)

Business Address Mailing Address (if different)

Address Line 1: _____
Address Line 2: _____
City: _____
State/Province: _____
Country/Zip Code: _____
Phone Numbers Day: () _____ Other: () _____
Fax and E-mail Fax: () _____ E-mail: _____

Section 2 E-ZPass Business Plan Selection

Please indicate which type of E-ZPass Account Plan you are requesting.

Please Circle ONLY One

Prepaid
For Prepaid Plans ONLY, please complete sections 3-9, 11 & 12.

Postpaid
For Postpaid Plans ONLY, please complete sections 3-6 & 10-12.

Prepaid/Postpaid Combination
For Prepaid/Postpaid Combination Plans, please complete all sections.

Section 3 Vehicle Registration Information

Please complete the Vehicle Registration Form and return with this application.

Section 4 Tag Purchase

Enter Total for Tags Plus Sales Tax from Tag Purchase & Prepaid Balance Worksheet. \$ _____

Section 5 Prepaid Balance

Enter \$0.00 if only applying for Postpaid Plans
Please select the required minimum or an optional higher amount based upon your anticipated use.
Enter Prepaid Balance amount from the Tag Purchase & Prepaid Balance Worksheet \$ _____

Section 6 Initial Payment

Please total the amounts from Section 4 and 5 above
Payment Enclosed Check #: _____ \$ _____

Section 7 E-ZPass Business Account Statement Options Prepaid Plans

Printed statements are available on a monthly basis - please refer to Section 47 of the "Terms & Conditions" for the Fee Schedule. By selecting this option, you authorize the Maine Turnpike Authority to deduct the monthly statement fee from your Business Prepaid Plan balance.

Statement Delivery (please circle one): NONE MONTHLY

Section 8**Balance Replenishment Options****Prepaid Plans and Prepaid/Postpaid Combination Plans**

YES: _____

INITIAL

Automatic Replenishment Option

I elect to participate in the Automatic Replenishment Program and understand that when my Prepaid Plan balance drops below 25% of the Minimum Prepaid Balance listed on the Tag Purchase & Prepaid Balance Worksheet, the Maine Turnpike Authority will automatically charge my credit card account in the amount indicated below. I have provided the necessary information in Section 9.

Minimum Replenishment Amount

The minimum replenishment amount is equal to your Prepaid Balance amount selected in Section 5.

\$ _____

Optional Higher Replenishment Amount

It is suggested to have an amount equal to one month's toll usage. You may select a higher replenishment amount based on your anticipated travel. You may change this amount at any time by contacting our *E-ZPass* Business Department.

\$ _____

NO: _____

INITIAL

Manual Replenishment Option

I elect not to participate in the Automatic Replenishment Program and understand that I must provide payment as needed to prevent my account balance from dropping below the required minimum balance.

Section 9**Credit Card Information for Automatic Replenishment**

If you selected YES in Section 8, you must complete this section.

Credit Card (Circle One): Amex VISA MasterCard Discover

Card Number: _____ Expiration Date: _____

Card Holder First Name: _____ MI: _____ Last Name: _____

Credit Card Billing Address Line 1: _____

Address Line 2: _____

City: _____

State/Province: _____

Country/Zip Code: _____

Authorized Signature: _____

Section 10**Postpaid Plan Bond Form**

If applying for a Postpaid Plan (for travel on Maine Turnpike only), please check here and submit a completed Postpaid Bond Form available by calling 1-888-682-7277.

Section 11**Other Company Contacts****Inventory Manager (Responsible for Tags)****Accounts Payable (Responsible for Payments)**

Contact Name/Title: _____

Address Line 1: _____

Address Line 2: _____

City, State, Zip: _____

Phone/Fax: _____

Section 12**Authorized Signature**

By signing below, you indicate that you have read and understand the terms and conditions that govern the Maine Turnpike *E-ZPass* Business Account and you agree to abide by these conditions. Also by signing below, you are authorizing The Maine Turnpike Authority or its representatives to deduct tolls and fees from your account. You also agree to have replenishments made by us as you have indicated (Automatic Replenishment) unless you contact us in writing. If you are making manual payments, your payments must reach us within enough time to replenish your *E-ZPass* Prepaid Plan balance before it is overdrawn. This application along with the terms and conditions constitute the Maine Turnpike Authority's *E-ZPass* Business Account Agreement.

Account Holder: _____ Date: _____



MAINE TURNPIKE AUTHORITY

TAG PURCHASE & PREPAID BALANCE WORKSHEET
PO Box 3858 Portland Maine 04104



Company _____

Authorized Contact _____ MTA Account # _____


Tag Purchase				Prepaid Balance				
Vehicle Reference Code (VRC)	Tag Type & Quantity	Cost per Tag	Tag Cost	# of axles per vehicle	# of tags ordered for this VRC	Total axles for this VRC	Prepaid Cost per axle	Prepaid balance per VRC
_____	Windshield _____	X \$10 =	\$ _____					
	Ext Roof _____	X \$17 =	\$ _____					
_____	Ext License _____	X \$17 =	\$ _____	_____ X	_____ =	_____	X \$20 =	\$ _____
_____	Windshield _____	X \$10 =	\$ _____					
	Ext Roof _____	X \$17 =	\$ _____					
_____	Ext License _____	X \$17 =	\$ _____	_____ X	_____ =	_____	X \$20 =	\$ _____
_____	Windshield _____	X \$10 =	\$ _____					
	Ext Roof _____	X \$17 =	\$ _____					
_____	Ext License _____	X \$17 =	\$ _____	_____ X	_____ =	_____	X \$20 =	\$ _____
_____	Windshield _____	X \$10 =	\$ _____					
	Ext Roof _____	X \$17 =	\$ _____					
_____	Ext License _____	X \$17 =	\$ _____	_____ X	_____ =	_____	X \$20 =	\$ _____
Total Tag Costs (all sheets):			\$ _____	Minimum Prepaid Balance:			\$ _____	
Maine Sales Tax @ 5.5%:			\$ _____	Optional Higher Prepaid Balance:			\$ _____	
Total for Tags plus Sales Tax:			\$ _____					

MAINE TURNPIKE AUTHORITY E-ZPASS BUSINESS ACCOUNT


VEHICLE REFERENCE CODE CHART

Please use this chart to determine the appropriate Vehicle Reference Codes required to complete the Tag Purchase & Prepaid Balance Worksheet for your *E-ZPass* Business Account Application.


Tractor Trailer Combination*

Type and Description of Vehicle 	Vehicle Ref. Code
3 axles (trailer up to 48')	719
4 axles (trailer up to 48')	723
5 axles (trailer up to 48')	727
6 axles (trailer up to 48')	731
7 axles (trailer up to 48')	735
3 axles (trailer over 48')	783
4 axles (trailer over 48')	787
5 axles (trailer over 48')	791
6 axles (trailer over 48')	795
7 axles (trailer over 48')	799

Tractor/Mobile Home Combination*


Type and Description of Vehicle 	Vehicle Ref. Code
3 axles	1103
4 axles	1107
5 axles	1111
6 axles	1115
7 axles	1119
8 axles	1123
9 axles	1127
10 axles	1131

Tandem Trailer Combination*


Type and Description of Vehicle 	Vehicle Ref. Code
(Tractor with 2 Trailers)	
5 axles, 2 trailers (ea. up to 28 1/2')	855
6 axles, 2 trailers (ea. up to 28 1/2')	859
7 axles, 2 trailers (ea. up to 28 1/2')	863
8 axles, 2 trailers (ea. up to 28 1/2')	867
9 axles, 2 trailers (ea. up to 28 1/2')	871
10 axles, 2 trailers (ea. up to 28 1/2')	875
5 axles, 2 trailers (1 over 28 1/2')	983
6 axles, 2 trailers (1 over 28 1/2')	987
7 axles, 2 trailers (1 over 28 1/2')	991
8 axles, 2 trailers (1 over 28 1/2')	995
9 axles, 2 trailers (1 over 28 1/2')	999
10 axles, 2 trailers (1 over 28 1/2')	1003
5 axles, 2 trailers (ea. over 28 1/2')	919
6 axles, 2 trailers (ea. over 28 1/2')	923
7 axles, 2 trailers (ea. over 28 1/2')	927
8 axles, 2 trailers (ea. over 28 1/2')	931
9 axles, 2 trailers (ea. over 28 1/2')	935
10 axles, 2 trailers (ea. over 28 1/2')	939

* All vehicles in this type are classified as having dual rear wheels and a Gross Vehicle Weight (GVW) greater than 7,000 lbs.


Automobile/Sport Utility Vehicle with possible trailer

Type and Description of Vehicle 	Vehicle Ref. Code
2 axles, 4 tires (up to 7,000 lbs.)	72
3 axles, 6 tires (up to 7,000 lbs.)	76
4 axles, 8 tires (up to 7,000 lbs.)	80
5 axles, 10 tires (up to 7,000 lbs.)	84


Motorcycle with possible sidecar or trailer

Type and Description of Vehicle 	Vehicle Ref. Code
2 axles, 2 tires (up to 7,000 lbs.)	136
3 axles, 3 tires (up to 7,000 lbs.)	140
4 axles, 4 or more tires (up to 7,000 lbs.)	144

Pick-Up Truck with possible trailer

Type and Description of Vehicle 	Vehicle Ref. Code
(For other trucks see reverse side)	
2 axles, 4 tires (up to 7,000 lbs.)	200
2 axles, 4 tires (over 7,000 lbs.)	202
2 axles, 6 tires (up to 7,000 lbs.)	201
2 axles, 6 tires (over 7,000 lbs.)	203
3 axles, 6 tires (up to 7,000 lbs.)	204
3 axles, 6 tires (over 7,000 lbs.)	206
3 axles, 8 or more tires (up to 7,000 lbs.)	205
3 axles, 8 or more tires (over 7,000 lbs.)	207
4 axles, 8 tires (up to 7,000 lbs.)	208
4 axles, 8 tires (over 7,000 lbs.)	210
4 axles, 10 tires or more (up to 7,000 lbs.)	209
4 axles, 10 tires or more (over 7,000 lbs.)	211
5 axles, 10 tires (up to 7,000 lbs.)	212
5 axles, 10 tires (over 7,000 lbs.)	214
5 axles, 12 tires or more (up to 7,000 lbs.)	213
5 axles, 12 tires or more (over 7,000 lbs.)	215

Passenger/Cargo Van

Type and Description of Vehicle 	Vehicle Ref. Code
2 axles, 4 tires (up to 7,000 lbs.)	264
2 axles, 4 tires (over 7,000 lbs.)	266
2 axles, 6 tires (up to 7,000 lbs.)	265
2 axles, 6 tires (over 7,000 lbs.)	267
3 axles, 6 tires (up to 7,000 lbs.)	268
3 axles, 6 tires (over 7,000 lbs.)	270
3 axles, 8 or 10 tires (up to 7,000 lbs.)	269
3 axles, 8 or 10 tires (over 7,000 lbs.)	271

Minibus/Team Van/Stretch Limo

Type and Description of Vehicle  Vehicle Ref. Code

(Seating 10-15 passengers)

2 axles, 4 tires (up to 7,000 lbs.)	328
2 axles, 4 tires (over 7,000 lbs.)	330
2 axles, 6 tires (up to 7,000 lbs.)	329
2 axles, 6 tires (over 7,000 lbs.)	331
3 axles, 6 tires (up to 7,000 lbs.)	332
3 axles, 6 tires (over 7,000 lbs.)	334
3 axles, 8 or 10 tires (up to 7,000 lbs.)	333
3 axles, 8 or 10 tires (over 7,000 lbs.)	335

Bus

Type and Description of Vehicle  Vehicle Ref. Code

(Seating 16 + passengers)

2 axles, 4 tires (up to 7,000 lbs.)	392
2 axles, 4 tires (over 7,000 lbs.)	394
2 axles, 6 tires (up to 7,000 lbs.)	393
2 axles, 6 tires (over 7,000 lbs.)	395
3 axles, 6 tires (up to 7,000 lbs.)	396
3 axles, 6 tires (over 7,000 lbs.)	398
3 axles, 8 or 10 tires (up to 7,000 lbs.)	397
3 axles, 8 or 10 tires (over 7,000 lbs.)	399
4 axles, 8 tires (up to 7,000 lbs.)	400
4 axles, 8 tires (over 7,000 lbs.)	402
4 axles, 10 or more tires (up to 7,000 lbs.)	401
4 axles, 10 or more tires (over 7,000 lbs.)	403

Recreational Vehicle (RV) or Motorhome

Type and Description of Vehicle  Vehicle Ref. Code

2 axles, 4 tires (up to 7,000 lbs.)	456
2 axles, 4 tires (over 7,000 lbs.)	458
2 axles, 6 tires (up to 7,000 lbs.)	457
2 axles, 6 tires (over 7,000 lbs.)	459
3 axles, 6 tires (up to 7,000 lbs.)	460
3 axles, 6 tires (over 7,000 lbs.)	462
3 axles, 8 or 10 tires (up to 7,000 lbs.)	461
3 axles, 8 or 10 tires (over 7,000 lbs.)	463
4 axles, 8 tires (up to 7,000 lbs.)	464
4 axles, 8 tires (over 7,000 lbs.)	466
4 axles, 10 or more tires (up to 7,000 lbs.)	465
4 axles, 10 or more tires (over 7,000 lbs.)	467

Truck

Type and Description of Vehicle  Vehicle Ref. Code

2 axles, 4 tires (up to 7,000 lbs.)	520
2 axles, 4 tires (over 7,000 lbs.)	522
2 axles, 6 tires (up to 7,000 lbs.)	521
2 axles, 6 tires (over 7,000 lbs.)	523
3 axles, 6 tires (up to 7,000 lbs.)	524
3 axles, 6 tires (over 7,000 lbs.)	526
3 axles, 8 or 10 tires (up to 7,000 lbs.)	525
3 axles, 8 or 10 tires (over 7,000 lbs.)	527
4 axles, 8 tires (up to 7,000 lbs.)	528
4 axles, 8 tires (over 7,000 lbs.)	530
4 axles, 10 or more tires (up to 7,000 lbs.)	529
4 axles, 10 or more tires (over 7,000 lbs.)	531
5 axles, 10 tires (up to 7,000 lbs.)	532
5 axles, 10 tires (over 7,000 lbs.)	534
5 axles, 12 or more tires (up to 7,000 lbs.)	533
5 axles, 12 or more tires (over 7,000 lbs.)	535
6 axles, 12 tires (up to 7,000 lbs.)	536
6 axles, 12 tires (over 7,000 lbs.)	538
6 axles, 14 or more tires (up to 7,000 lbs.)	537
6 axles, 14 or more tires (over 7,000 lbs.)	539
7 axles, 14 tires (up to 7,000 lbs.)	540
7 axles, 14 tires (over 7,000 lbs.)	542
7 axles, 16 or more tires (up to 7,000 lbs.)	541
7 axles, 16 or more tires (over 7,000 lbs.)	543

Auto Transporter*

Type and Description of Vehicle  Vehicle Ref. Code

3 axles (up to 65')	591
4 axles (up to 65')	595
5 axles (up to 65')	599
6 axles (up to 65')	603
7 axles (up to 65')	607
4 axles (over 65')	659
5 axles (over 65')	663
6 axles (over 65')	667
7 axles (over 65')	671

Note:

Should your vehicle not conform to one of the descriptions listed, please contact the Maine Turnpike *E-ZPass* Business Department at 1-888-MTA-PASS (1-888-682-7277).

“Please keep this for your records”

Maine Turnpike *E-ZPass* Business Account Terms & Conditions

These terms and conditions, together with a signed application, constitute an *E-ZPass* Business Account Agreement. Please read these terms and conditions and keep them for your records. When you open your account and your *E-ZPass* Tag(s) is used, you agree as follows:

GENERAL TERMS:

Failure to comply with this agreement may result in termination of your account. Failure to pay tolls may result in additional penalties provided by law. Failure to obey all rules and regulations of the Maine Turnpike Authority, including but not limited to the posted toll plaza speed limits, may result in suspension or termination of your account and possible additional penalties provided by law.

YOUR *E-ZPass* ACCOUNT:

1. *E-ZPass* Business Accounts utilizing the Postpaid Plan, the Prepaid Plan, or a combination of both are intended to serve the needs of the ‘for hire’, small business, and major commercial operators. Accounts opened at the Maine Turnpike will utilize Maine Turnpike *E-ZPass* Tags and these tags may not be transferred to another individual or company.

2. Account Holder agrees to purchase an *E-ZPass* Tag, at the current rate, plus applicable sales tax, and to properly mount and use the *E-ZPass* Tag in accordance with the terms and conditions of their account. The *E-ZPass* Tag may be returned in good working condition for a full refund of the purchase price within ninety (90) days of purchase.

3. Account Holder agrees to provide and update license plate data for all vehicles on their account. *E-ZPass* Tags may be interchanged among vehicles having the same Vehicle Reference Code (VRC) listed in their account.

4. Account Holder certifies that all information contained in their *E-ZPass* Account application is true and accurate. Account Holder agrees to notify the Maine Turnpike Authority *E-ZPass* Business Department during normal business hours (7:30 am – 4 pm, M-F) if any of the information contained in their application changes, including but not limited to: changes to address, payment information, and license plate information.

PREPAID PLAN AND ACCOUNT STATUS

5. *E-ZPass* Business Accounts require a minimum prepaid balance, depending on the number of tags selected and the Vehicle Reference Codes for the vehicles listed. Please reference the enclosed Tag Purchase & Prepaid Balance Worksheet. However, the Account Holder may select a \$0.00 prepaid balance amount if they elect to participate in the Postpaid Plan only. See Postpaid Plan section for additional information. Account Holder acknowledges that if they have a prepaid balance in their account, all *E-ZPass* Tags in that account will deduct from that same balance (with the exception of valid Maine Turnpike travel under a Postpaid Plan).

6. For accounts with a prepaid balance, Account Holder agrees to maintain a balance sufficient to cover all tolls and charges. Failure to do so is a violation of the Terms and Conditions of this Agreement.

7. Statements are available on a monthly basis for your *E-ZPass* Business Account for a processing and handling fee. Please refer to the Fee Schedule in Section 47.

8. Maine Turnpike Authority does not pay interest on prepaid balances.

9. Accounts may be assessed an administrative fee for overdrawn prepaid balances. Please refer to Fee Schedule in Section 47.

10. All fees applicable to a Prepaid Plan will be deducted directly from your plan balance.

POSTPAID PLAN AND ACCOUNT STATUS:

11. Postpaid Plans apply only to travel on the Maine Turnpike. Business Accounts must have an accompanying prepaid balance sufficient to cover out of state toll charges.

12. Business Accounts with Postpaid Plans are required to provide a surety bond to the Maine Turnpike Authority in an amount equal to two months estimated Maine Turnpike Authority toll and non-toll charges. The minimum acceptable bond amount is currently \$5,000. The bond amount is subject to revisions based on actual charge history.

13. Summarized invoices for Postpaid Plans will be mailed monthly. Detailed invoices are available for a processing and handling fee. Please refer to the Fee Schedule in Section 47.

14. The current Postpaid Plan discount schedule for travel only on the Maine Turnpike is as follows and is subject to change:

\$ 00.00 TO \$ 50.00 - NOT APPLICABLE
\$ 50.00 TO \$100.00 - 10% of the amount over \$50.00
\$100.00 TO \$300.00 - \$5.00 Plus 15% of amount over \$100.00
OVER \$300.00 - \$35.00 Plus 20% of amount over \$300.00

15. An Account Management fee will be charged to all accounts on a monthly basis. Please refer to the Fee Schedule in Section 47 for current fees.

16. All fees applicable to the Postpaid Plan will be added to the monthly invoice.

17. The Maine Turnpike Authority may suspend or terminate the postpaid plan for delinquent postpaid balances due.

***E-ZPass* TAG USAGE:**

18. *E-ZPass* Tags purchased from the Maine Turnpike Authority are not transferable to other parties.

19. All new *E-ZPass* Tags will be delivered by mail, UPS, or may be picked up at the Maine Turnpike Authority *E-ZPass* Business Department. *E-ZPass* Tags become active for use forty-eight (48) hours from issuance.

20. Account Holder agrees to mount and use the *E-ZPass* Tag in accordance with the instructions received from the Maine Turnpike Authority.

21. Account Holder accepts responsibility for paying the full cash fare if the *E-ZPass* Tag is not used in accordance with the instructions and the terms and conditions of the Maine Turnpike Authority.

22. The Maine Turnpike Authority may enter into reciprocal agreements with other agencies. If the Account Holder’s *E-ZPass* Tag(s) is used at any toll facility, or other facility accepting this *E-ZPass* Tag as a payment mechanism, the Account Holder agrees that all costs incurred in connection with the use of their *E-ZPass* Tag(s) will be charged by the Maine Turnpike Authority to their account in the manner authorized in the account application and that the Account Holder is responsible for all such charges.

23. Account Holder agrees to use the *E-ZPass* Tag for the payment of tolls for only one motor vehicle at a time while driving on the Maine Turnpike or any reciprocal agency.

24. Account Holder agrees not to have more than one readable tag in the vehicle at the time of passage through the toll plaza.

25. Use of the *E-ZPass* Tag on the Maine Turnpike or any reciprocal agency constitutes the Account Holder’s agreement to comply with all of the rules, conditions, and rates established by the Maine Turnpike Authority, or reciprocal agency for the use of Electronic Toll Collection.

PAYMENT METHODS:

26. Available methods of payments for Tag purchase and/or Prepaid Balances are: cash or check. Automatic Replenishment payments may be made by most major credit cards.

27. Available methods of payment for postpaid charges are cash or check. Credit cards are not accepted for payment on Postpaid Plans.

28. A fee will be charged to the Account Holder for all returned checks. Please refer to the Fee Schedule in Section 47.

PREPAID BALANCE REPLENISHMENT OPTIONS:

29. Account Holder acknowledges that they will replenish their account balance when the balance reaches a minimum of 25% of the prepaid (or optional higher) balance, regardless of which replenishment option is selected. This amount is subject to change based upon usage and the number of Tags in the account. Please refer to the Tag Purchase & Prepaid Balance Worksheet.

AUTOMATIC REPLENISHMENT OPTION:

30. Account Holder acknowledges that their signature is required to enroll or terminate their participation in the Automatic Replenishment Program.

31. Account Holder agrees to maintain a valid payment method on file with the Maine Turnpike Authority if participating in the Automatic Replenishment Program.

MANUAL REPLENISHMENT OPTION:

32. Account Holder agrees to maintain an account balance in accordance with Item 29 above. Manual payments may require 5-7 business days from receipt to process.

POSTPAID BALANCE PAYMENT OPTIONS:**BILLING:**

33. Payment of invoice is due on the 10th of each month. Payments received after due date will forfeit the discount. No future discounts will be given until the plan is current. No exceptions will be made.

DISPUTES/REFUNDS/CREDITS:

34. All disputes and requests for toll credits must be presented in writing to the Maine Turnpike Authority within thirty (30) days of the last *E-ZPass* statement or invoice date. A detailed description of the issue should be forwarded to the Maine Turnpike Authority at the address listed below. The Maine Turnpike Authority reserves the sole discretion to deny credits without proper justification provided by the Account Holder. Credits issued for Postpaid Plans will be applied to the next month's invoice. Prepaid Plans will have their balance adjusted for approved credits.

35. All refunds must be requested in writing. Payments made by credit card are required to have refunds issued to that same credit card. Refunds may not be issued to credit cards other than those used for the original payment.

36. Refunds will be issued within thirty (30) days of approval of the request.

ACCOUNT SUSPENSION/TERMINATION/CLOSURE:

37. The Maine Turnpike Authority reserves the right to suspend or terminate any *E-ZPass* Tag/Plan/Account at any time.

38. Account Holder's *EZPass* Account may be suspended for violation of the terms and conditions. All past due tolls and/or fees must be paid to reactivate the Account. Use of an *E-ZPass* Tag on a suspended Account will result in Account termination and Account Holder may be subject to civil penalties and/or criminal prosecution for toll evasion.

39. Account Holder may suspend their Account by notifying the Maine Turnpike Authority in writing, and must also notify the Maine Turnpike Authority in writing when they wish to reactivate the Account.

40. Account Holder may close their Account by notifying the Maine Turnpike Authority in writing. All postpaid plans must be paid in full before the release of any surety bonds.

DEFECTIVE OR LOST/STOLEN E-ZPASS TAGS:

41. Defective *E-ZPass* Tags must be brought or sent to the Maine Turnpike Authority *E-ZPass* Business Department for testing and evaluation. Defective *E-ZPass* Tags may be returned within three (3) years of issue date, and will be replaced free of charge. If the *E-ZPass* Tags show signs of misuse or abuse, the Account Holder will be required to purchase any replacement *E-ZPass* Tag(s).

42. Lost or Stolen *E-ZPass* Tags must be reported to the Maine Turnpike Authority Business Department during normal business hours (7:30 am – 4 pm, M-F). The Account Holder is responsible for all charges prior to reporting the *E-ZPass* Tag lost or stolen. The Account Holder will be required to purchase any replacement *E-ZPass* Tag(s).

DISCLAIMER:

43. Account Holder agrees that the Maine Turnpike Authority will have no obligation or liability to the Account Holder with respect to the use or the performance of the *E-ZPass* Tag. Account Holder agrees to indemnify the Maine Turnpike Authority and hold the Maine Turnpike Authority harmless from and against all damage, loss, cost, expense, or liability relating to, arising from, or as a result of the use or the performance of the *E-ZPass* Tag.

44. Account Holder acknowledges that the Maine Turnpike Authority has not made and expressly disclaims any representation or warranty, expressed or implied, relating to the *E-ZPass* Tag including, without any limitation, any expressed or implied warranty of merchantability, fitness for a particular purpose, or conformity to models or samples.

COLLECTION EXPENSES:

45. Account Holder agrees to pay the costs of the Maine Turnpike Authority, including attorney's fees, required to enforce terms and conditions of the Business Account program and the collection of monies in connection with the use of your *EZPass* Tag(s).

MODIFICATIONS:

46. The Maine Turnpike Authority reserves the right to change these terms and conditions at any time by mailing written notice to the Account Holder. If the *E-ZPass* Tag is used after any such changes, the Account Holder is subject to the new terms and conditions. For purposes of these terms and conditions, Account Holder will be deemed to have received notification ten (10) days after the same shall be deposited with the USPS or in any receptacle thereof postage prepaid, addressed to the Account Holder at the address for the Account Holder on file with the Maine Turnpike Authority.

TAG COSTS - FEE SCHEDULE:

47. Cost of Tags both new and replacement and all fees that an account may be subject to are listed in Tables 1 and 2 below.

TABLE 1: TAG COSTS**Type of Tag: Cost:**

Interior Tag: Interior Windshield Mount \$10.00 + applicable sales tax

Exterior Tag Roof Mount Tag \$17.00 + applicable sales tax, License Plate Mount Tag \$17.00 + applicable sales tax

TABLE 2: FEE SCHEDULE:**Item: Fee:**

Returned Check \$15.00

Prepaid Plan: Itemized Monthly Statement \$2.00 up to 8 pages, \$0.25 each additional page

Postpaid Plan: Itemized Monthly Invoice \$2.00 up to 8 pages, \$0.25 each additional page

Postpaid Plan: Monthly Summarized Invoice No charge

Postpaid Plan: Monthly Account Management Fee \$5.00

Negative Balance Fee \$15.00

PRIVACY POLICY:

The Maine Turnpike Authority is committed to protecting the privacy of its patrons. Any information regarding the name, address or travel patterns of Maine Turnpike patrons is declared confidential by Maine State Law. The Maine Turnpike Authority will use this information only for the purposes of toll collection and we will not provide this information to the general public or sell it to a sales and marketing organization. If you have any questions regarding our Privacy Policy please call our *E-ZPass* Business Department, 1-888-682-7277.

INQUIRIES AND CORRESPONDENCE:

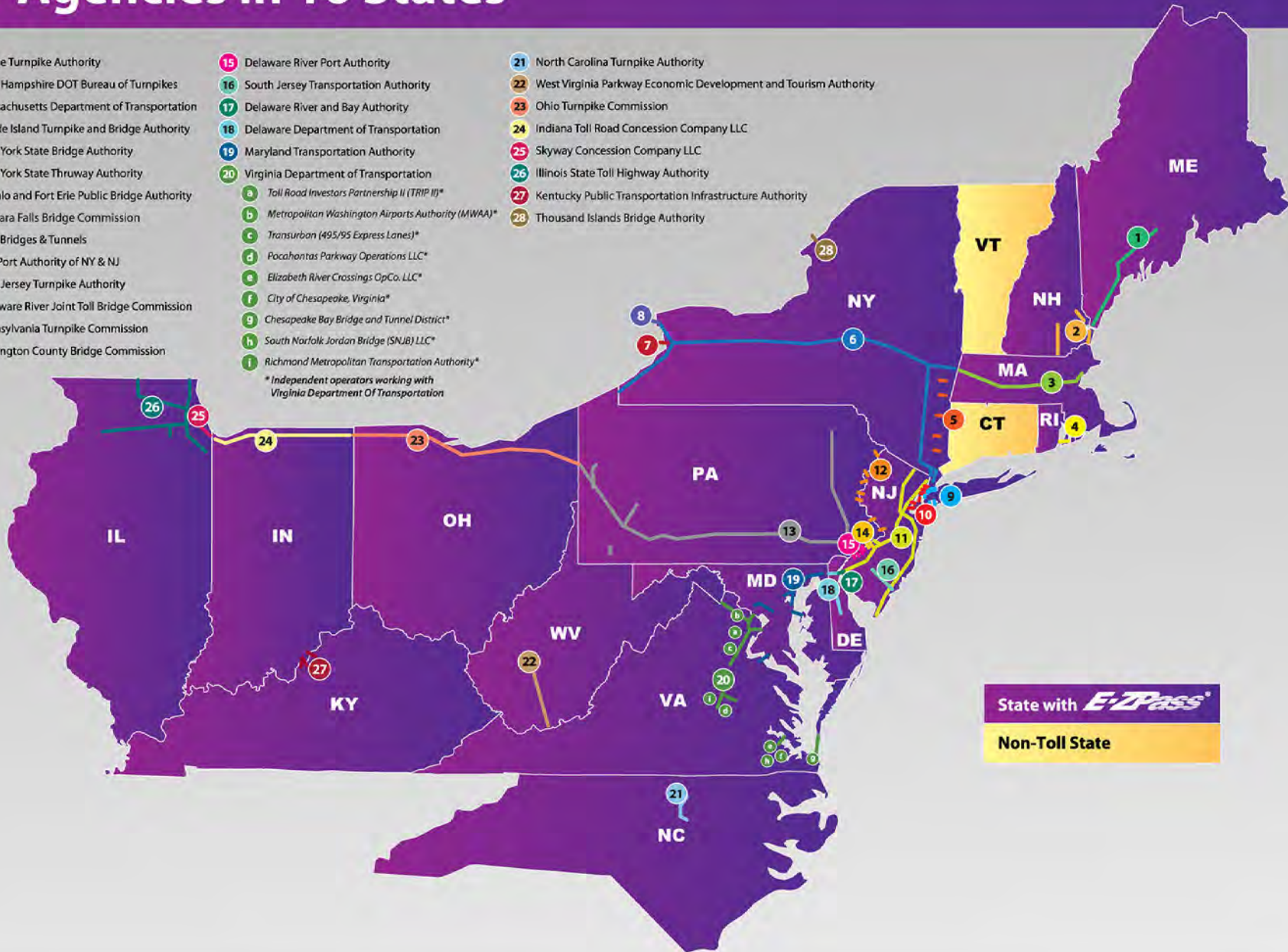
Please send all correspondence, applications, payments, and *E-ZPass* Tag returns to: **Maine Turnpike Authority E-ZPass Business Department, PO BOX 3858 Portland Maine 04104**

You also may call 1-888-682-7277 or visit our *E-ZPass* Business Department at: 2360 Congress Street Portland, ME 04102

37 Agencies in 16 States

- 1 Maine Turnpike Authority
- 2 New Hampshire DOT Bureau of Turnpikes
- 3 Massachusetts Department of Transportation
- 4 Rhode Island Turnpike and Bridge Authority
- 5 New York State Bridge Authority
- 6 New York State Thruway Authority
- 7 Buffalo and Fort Erie Public Bridge Authority
- 8 Niagara Falls Bridge Commission
- 9 MTA Bridges & Tunnels
- 10 The Port Authority of NY & NJ
- 11 New Jersey Turnpike Authority
- 12 Delaware River Joint Toll Bridge Commission
- 13 Pennsylvania Turnpike Commission
- 14 Burlington County Bridge Commission
- 15 Delaware River Port Authority
- 16 South Jersey Transportation Authority
- 17 Delaware River and Bay Authority
- 18 Delaware Department of Transportation
- 19 Maryland Transportation Authority
- 20 Virginia Department of Transportation
 - a Toll Road Investors Partnership II (TRIP II)*
 - b Metropolitan Washington Airports Authority (MWAA)*
 - c Transurban (495/95 Express Lanes)*
 - d Pocahontas Parkway Operations LLC*
 - e Elizabeth River Crossings OpCo, LLC*
 - f City of Chesapeake, Virginia*
 - g Chesapeake Bay Bridge and Tunnel District*
 - h South Norfolk Jordan Bridge (SNJB) LLC*
 - i Richmond Metropolitan Transportation Authority*
- 21 North Carolina Turnpike Authority
- 22 West Virginia Parkway Economic Development and Tourism Authority
- 23 Ohio Turnpike Commission
- 24 Indiana Toll Road Concession Company LLC
- 25 Skyway Concession Company LLC
- 26 Illinois State Toll Highway Authority
- 27 Kentucky Public Transportation Infrastructure Authority
- 28 Thousand Islands Bridge Authority

* Independent operators working with Virginia Department Of Transportation



State with **E-ZPass**
 Non-Toll State



Maine Turnpike Authority



VEHICLES REQUIRING EXTERIOR TAGS

(As of 5/04*)

Below is a list of vehicles known to have windshield designs that prevent the windshield mount E-ZPass tag from operating properly. Customers with these vehicles must purchase exterior E-ZPass tags that are mounted either on the roof or license plate of the vehicles. Vehicles with inverted windshields, metal in the glass or anything obstructing their windshield (e.g., metal visor, car carrier, cement mixer spout, etc.) also may require an exterior E-ZPass tag. For more information, contact your vehicle dealer.

MAKE	MODEL	YEAR
Buick	Roadmaster	All
Cadillac	Catera	1999-2001
Chevrolet	Lumina Van Venture	Prior to 2002 Prior to 2002
Ford	Crown Victoria* Taurus*	1987-1994 Prior to 1995
Oldsmobile	Silhouette	Prior to 2002
Pontiac	Montana Transport	Prior to 2002 Prior to 2002
Subaru	SVX	All

*The information on this list may change as new vehicle models and options come to the market.

Please visit www.mainturnpike.com for the most recent information.

Maine Turnpike Authority

E-ZPass Business Department

PO Box 3858

Portland, ME 04104

1-888-MTA-PASS (1-888-682-7277)

Maine Turnpike Authority

BOND # _____

BOND

Corporate Principal Bond

=====

KNOWN ALL MEN BY THESE PRESENTS

THAT WE _____
of _____
as principal, and _____ a corporation in the State
of _____ and having an office at _____ in the county of
_____ in the State of Maine, as surety, are held and firmly bound unto the Maine
Turnpike Authority, a body both corporate and politic in the State of Maine, and having an office in
Portland, in the County of Cumberland, in the State of Maine, hereinafter called the Obligee, in the
full just sum of _____ dollars, lawful money of the United States,
for payment of which sum well and truly to be made, we bind ourselves, our successors and assigns,
jointly and severally, firmly by these presents:

IN WITNESS WHEREOF _____
has caused these presents to be executed in its behalf and its Corporate seal to be affixed hereunto
by _____ its _____
thereunto duly authorized, and the said _____
has caused these presents to be executed in its behalf and its Corporate seal to be affixed hereunto by
_____ it's _____
thereunto duly authorized, this _____ day of _____, A.D. 20_____.

WHEREAS said principal desires the extension of credit use of the Maine Turnpike and the Obligee
is willing to extend credit to said principal for such use, provided a bond with good and sufficient
corporate surety, securing payment for the use of said Maine Turnpike, is deposited with Obligee.

Now, therefore, the condition of this obligation is such that if said principal shall each month from the date hereof and within fifteen (15) days from the receipt of a monthly invoice (s) for the use of said Maine Turnpike, pay unto the Obligee the amount of said invoice (s) then this obligation shall be null and void, otherwise it shall remain in full force and effect.

It is further understood and agreed that if the principal or surety shall so elect, this bond may be canceled by either party by giving sixty (60) days notice in writing by certified mail, addressed to the Maine Turnpike Authority, 2360 Congress Street Portland, Maine 04102 and this bond shall be deemed canceled at the expiration of the said sixty (60) days.

Said surety shall be liable for any and all credit which may have been extended to the principal while this bond is in effect, under the terms, conditions and provisions hereinbefore provided.

Corporate Principal Sign Here

In The Presence Of:

Name _____

By _____

Title _____

Attest _____

Corporate Seal

Surety Sign Here:

Name _____

By _____

Title _____

Attest _____

Corporate Seal



**MAINE TURNPIKE AUTHORITY
E-ZPASS BUSINESS ACCOUNTS
FREQUENTLY ASKED QUESTIONS (FAQs)**



**Maine Turnpike E-ZPass Business Department
PO Box 3858 Portland Maine 04104
2360 Congress Street Portland Maine 04102
Open Monday-Friday 8:00 am-4:00 pm
1-888-682-7277
www.ezpassmaineturnpike.com**

Q: What is *E-ZPass*?

A: E-ZPass is an electronic toll collection system (ETC) that allows your business to pay tolls without stopping on the Maine Turnpike and on more than 40 other toll highways, bridges and tunnels in the eastern United States and Midwest. An electronic "tag" is attached to the windshield, roof or license plate of your company vehicle. This device relays that vehicle's entry and exit locations to the agency where you are traveling. The appropriate toll is then calculated and charged to your Maine E-ZPass account.

Q: Where can I use my Maine Turnpike E-ZPass?

A: You can use your Maine Turnpike E-ZPass wherever the E-ZPass logo is displayed in states including Maine, Delaware, Illinois, Indiana, Maryland, Massachusetts, New Hampshire, New Jersey, New York, North Carolina, Ohio, Pennsylvania, Rhode Island, Virginia, and West Virginia. A list of E-ZPass compatible facilities is available with application materials and online at ezpassmaineturnpike.com.

Q: Now that Maine has E-ZPass, how do I decide which E-ZPass agency should manage my account?

A: This is an important business decision. The Maine Turnpike would be happy to serve as your "host" E-ZPass agency, but we strongly recommend that you review your business travel patterns and determine which E-ZPass agency makes the most financial and practical sense for your business. We also recommend that you establish an account with a single agency and only use the tags issued by that agency for your travel on all participating facilities. Establishing multiple accounts and carrying tags from different agencies in your vehicles is likely to result in confusion, unnecessary charges, and perhaps violations.

Q: Will the Maine Turnpike's Volume discount program continue under E-ZPass?

A: Yes. The Business Postpaid Plan will offer businesses volume discounts just as the old "commercial" program did. Better yet, we now have a new Business Prepaid/Postpaid Combination Plan that will provide postpaid volume discounts for travel on the Maine Turnpike and the convenience of electronic toll collection on all other E-ZPass toll facilities. Finally, for businesses that have never joined our postpaid volume discount plan because of surety bond requirements, we now offer a new Business Prepaid Plan that allows you establish a prepaid balance from which your tolls will be deducted as your travel in and out of Maine.

Q: Will a Maine Turnpike E-ZPass account provide discounts in other states?

A: Each E-ZPass facility operates under its own toll rate structure. Some may offer discounts to customers enrolled with outside agencies, but most do not.

Q: Will the Maine Turnpike provide discounts to customers with an E-ZPass account from another agency?

A: No. Customers with E-ZPass accounts from other agencies will enjoy the convenience of E-ZPass on the Maine Turnpike, but will pay regular toll rates. To benefit from Maine Turnpike discount programs businesses must establish an account with the Maine Turnpike Authority.

Q: How are my tolls paid when traveling out of state?

A: If you plan to travel out of state, you need only make sure there is a sufficient balance in your Business Prepaid Plan. The E-ZPass agency that governs each facility where you go will record your travel and charge the appropriate toll to the Maine Turnpike Authority.

Q: Do I have to open accounts with other agencies to use E-ZPass on other facilities?

A: No. By establishing a Maine Turnpike E-ZPass Account and opening a Prepaid Business Plan, your business can use E-ZPass on all participating facilities.

Q: What is the minimum opening balance required to establish a Business Prepaid Plan?

A: Businesses are required to establish an opening balance equal to \$20.00 per each axle of the vehicles enrolled in the plan. For example, a business wishing to enroll 3 five-axle vehicles must establish a minimum account balance of 15 x \$20.00 = \$300.00

Q: How will my company replenish its Business Prepaid Plan?

A: The easiest way to replenish your account is to sign up for "Automatic Replenishment." With Automatic Replenishment, your credit card is charged and your plan is automatically replenished whenever your balance falls below a pre-selected level. You will not have to worry about running short on funds. Of course, you can also replenish your account by keeping track of your balance and calling the E-ZPass Business Department with your credit card or sending a check whenever necessary.

Note: When making payment by check please allow 5-7 business days for processing.

Q: How will I be notified when my prepaid funds are low and in need of replenishment?

A: If you do not select the "Automatic Replenishment" option for your prepaid plan the only notification you will receive will be via the island display screen and traffic lights at entry Toll Plaza's. A yellow light along the island display screen displaying "EZ-Pass Low" will appear when your account reaches 25% of the system required minimum balance as noted on your original application.

Q: How much does a Maine Turnpike E-ZPass tag cost?

A: The Maine Turnpike Authority will sell the tags at cost. Interior windshield tags are \$10.00 each, plus tax. Exterior tags, installed on the vehicle roof or license plate, are \$17.00 each, plus tax.

Q: How do I know if I need a windshield, roof or license plate mounted tag?

A: Most businesses prefer interior windshield tags, which are mounted just behind the rearview mirror. They are easy to install, to remove and to transfer from vehicle to vehicle. Interior tags, however, do not function properly in some vehicle models (see enclosed list of "Vehicles Requiring Exterior Tags"). Typically, any truck that has an outside sun visor or a very flat or inverted-slant windshield requires an external tag. Some businesses prefer the security of a tag that is permanently mounted to the roof or license plate.

Q: Do E-ZPass batteries need to be changed?

A: No. A lithium battery is permanently sealed into each E-ZPass tag. The Maine Turnpike guarantees each tag for a three year period.

Q: Can E-ZPass tags be transferred from vehicle to vehicle?

A: E-ZPass tags are transferable between vehicles of the same E-ZPass Vehicle Reference Code (VRC). To determine your vehicles' E-ZPass VRC, refer to the Vehicle Reference Code chart in the application packet.

Q: What is a Vehicle Reference Code (VRC)?

A: To assure compatibility between E-ZPass agencies, all vehicles are identified by a common Vehicle Reference Code (VRC). The VRC is determined by the vehicle's size, weight and number of axles.

Q: What happens if I have more than one E-ZPass tag in my vehicle?

A: Multiple active tags in a single vehicle can result in inadvertent charges and violations. We strongly recommend that you establish a single E-ZPass account with just one agency and carry just one E-ZPass tag in each vehicle. If you must carry multiple tags in a single vehicle, it is the driver's responsibility to place the additional tags in a shielding bag to avoid unintended charges.