MAINE TURNPIKE AUTHORITY

E-ZPass® Personal Account Instructions

Is an E-ZPass Personal Account for me?

If you drive a passenger car, SUV, van, pick-up truck or motorcycle — a Class 1 vehicle with 2 axles and 4 tires maximum — and you travel at least occasionally on the Maine Turnpike, a Maine Turnpike E-ZPass Personal Account probably makes sense for you. Dual wheel pickups and motorhomes are eligible for personal use only.

If your vehicles are used for business purposes, please note that the Maine Turnpike Authority also has an E-ZPass program created specifically for business customers. For more information, call the E-ZPass Business Department at 1-888-MTA-PASS, Monday to Friday, 8:00 a.m. to 5:00 p.m.

WHERE YOUR E-ZPASS WORKS

Your Maine Turnpike E-ZPass tag works at E-ZPass compatible highways, bridges and tunnels throughout the eastern United States.

For the current list of participating states, agencies and facilities, visit:

ezpassmaineturnpike.com

Application Instructions

Complete the enclosed Personal Account Application, following the steps below.

SECTION 1 ACCOUNT HOLDER INFORMATION

Please provide the information requested. If your mailing address is different from your street address (for example, a post office box), please list it in the appropriate space.

Account access PIN code

Select a 4-digit number you would like to use as the personal identification number (PIN) for your account. This number will enable you to access our web site.

YOUR ACCOUNT PIN — RECORD IT HERE

Maine Turnpike E-ZPass Personal Account
Personal Identification Number (PIN)

☐ ☐ ☐ ☐

SECTION 2 VEHICLE LICENSE PLATE INFORMATION

Please provide vehicle registration information — state, license plate number and class — for all vehicles that will be traveling with a Maine Turnpike E-ZPass under your account.

You can find this information on the registration form you receive when you register your car. Please note that a license plate number may not be listed on more than one E-ZPass account.

WHERE TO FIND IT ON YOUR REGISTRATION

Copy the license plate number, the state and the two-letter class into Section 2.

SECTION 3 SETTING UP YOUR E-ZPASS ACCOUNT

You may set up as many as four tags on one account. For each tag you purchase, you will need to make a few selections:

- Type of vehicle — passenger car, SUV, van, pick-up truck, motorcycle, dual wheel pickup or motorhome.
- Type of E-ZPass tag — we recommend a hardcase or sticker tag unless your car is required to have a license plate tag for proper performance. Please review the enclosed list of Vehicles Requiring Exterior Tags before making your selection. If you are choosing a sticker or logo tag, some automotive features may interfere.
- Logo design — if you choose a Logo Sticker, select one of the available designs, or write in another team on the "Other" line.

Tag purchase subtotal

Add the entries in the Tag cost column and enter the subtotal in the space provided.

Maine sales tax

If you are a Maine resident, or you will be receiving your tags at a Maine address, multiply the tag purchase subtotal by .055 and enter the amount in the space provided.

Tag purchase total

Add the tag purchase subtotal plus the Maine sales tax and enter that amount in the space provided.

SECTION 4 OPENING BALANCE & INITIAL PAYMENT

To enjoy all of the benefits of your new E-ZPass Personal Account, you must establish and maintain a prepaid balance for your account. All of the tags on your account will draw from this balance.

To avoid overdrawing your account and frequent charges to your credit card, we recommend you establish an opening balance at least equal to the charges you expect to incur in one month. Multiply the number of tags you are purchasing by $20 and enter that amount — or an optional higher balance — in the space provided. Then add the amounts entered for tag purchase total and opening balance, and enter the sum in Total initial payment.

TAGS PURCHASED	MINIMUM OPENING BALANCE
1	$20
2	$40
3	$60
4	$80

SECTION 5 INITIAL PAYMENT METHOD

Your total initial payment must be included with your application. You may make this payment by cash, check or credit card. Please do not mail cash.

SECTION 6 PERSONAL ACCOUNT REPLENISHMENT OPTION

We encourage you to automatically replenish your account balance. When you do, your account will be replenished and your credit card charged once your balance reaches the Low Balance Amount listed in the table.

If you choose this option, please initial "YES," then select the amount for your automatic payments. If not, initial "NO." Please remember you must then keep your account replenished by mailing in payments as shown — allow 5 to 7 business days for processing a check.

You may also call the E-ZPass Customer Service Center at 1-888-MTA-PASS, pay at ezpassmaineturnpike.com, or pay in person at 2360 Congress Street, Portland, Maine, open Monday to Friday, 8 a.m. to 5 p.m.

TAGS ON ACCOUNT	LOW BALANCE AMOUNT	MINIMUM REPLENISHMENT
1	$15	$20
2	$20	$40
3	$30	$40
4	$40	$40

SECTION 7 AUTOMATIC PAYMENT

If you have chosen Automatic Replenishment in Section 6, please supply your credit card information in this section. If you wish to use the same credit card you provided for your initial payment, you can write "SAME" in the credit card information area. However, your signature is still required at the bottom of that section to authorize automatic payments.

SECTION 8 ACCOUNT STATEMENT OPTIONS

Please select the statement option you prefer. Statement information is available online at no charge. Printed monthly statements are available for a $2 monthly fee, deducted from your account balance.

SECTION 9 E-ZPASS PERSONAL ACCOUNT SIGNATURE

The account holder listed in Section 1 must sign the application. This signature authorizes the Maine Turnpike Authority to process your account and indicates that you have read and agree to abide by the E-ZPass Personal Account Terms & Conditions provided with this application packet.

If you have questions about this application or the E-ZPass Personal Account, visit ezpassmaineturnpike.com or call the Maine Turnpike E-ZPass Customer Service Center at 1-888-MTA-PASS (1-888-682-7277).

SUBMITTING YOUR APPLICATION

Please use the enclosed reply envelope to submit your application and payment to:

Maine Turnpike Authority
Attn: E-ZPass Customer Service Center
2360 Congress Street
Portland, ME 04102

FOR OFFICE USE ONLY

Date received _____ Date processed _____ Account number _____ Processed by _____

MAINE TURNPIKE AUTHORITY

E-ZPass® Personal Account Application

This is a Personal Account Application for Class 1 vehicles (2 axles, 4 tires): passenger cars, SUVs, vans, pick-up trucks and motorcycles, plus dual wheel pickups and motorhomes for personal use only. Please refer to the Application Instructions as you complete this form. For Business Account Applications, call the E-ZPass Business Department at 1-888-682-7277.

SECTION 1 ACCOUNT HOLDER INFORMATION

First name _____ MI _____ Last name _____

Mailing address _____ City / State / ZIP _____

Phone number _____ E-mail _____

*Please choose a 4-digit personal identification number (PIN) for your account: ☐☐☐☐

SECTION 2 VEHICLE LICENSE PLATE INFORMATION

STATE	LICENSE PLATE NUMBER	2-LETTER CLASS (FROM REGISTRATION)

Please note: a license plate number may not be listed on more than one E-ZPass account.

SECTION 3 SETTING UP YOUR E-ZPASS ACCOUNT Make a separate selection for each tag.

Tag 1

VEHICLE TYPE — CHECK ONE

☐ Passenger Car / SUV
☐ Van – under 7,000 lbs.
☐ Van – over 7,000 lbs.
☐ Motorcycle
☐ Pick-up – under 7,000 lbs.
☐ Pick-up – over 7,000 lbs.
☐ Dual Wheel Pickup
☐ Motorhome

TAG TYPE — CHECK ONE

☐ Hardcase ($15)
☐ Sticker ($5)
☐ License Plate ($17)
☐ Logo Sticker ($20)

If Logo Sticker, choose one design:

☐ Portland Hearts of Pine
☐ Boston Red Sox "B"
☐ Portland Sea Dogs
☐ Boston Red Sox "Socks"
☐ Other: _____

Tag cost _____

Tag 3

VEHICLE TYPE — CHECK ONE

☐ Passenger Car / SUV
☐ Van – under 7,000 lbs.
☐ Van – over 7,000 lbs.
☐ Motorcycle
☐ Pick-up – under 7,000 lbs.
☐ Pick-up – over 7,000 lbs.
☐ Dual Wheel Pickup
☐ Motorhome

TAG TYPE — CHECK ONE

☐ Hardcase ($15)
☐ Sticker ($5)
☐ License Plate ($17)
☐ Logo Sticker ($20)

If Logo Sticker, choose one design:

☐ Portland Hearts of Pine
☐ Boston Red Sox "B"
☐ Portland Sea Dogs
☐ Boston Red Sox "Socks"
☐ Other: _____

Tag cost _____

Tag 2

VEHICLE TYPE — CHECK ONE

☐ Passenger Car / SUV
☐ Van – under 7,000 lbs.
☐ Van – over 7,000 lbs.
☐ Motorcycle
☐ Pick-up – under 7,000 lbs.
☐ Pick-up – over 7,000 lbs.
☐ Dual Wheel Pickup
☐ Motorhome

TAG TYPE — CHECK ONE

☐ Hardcase ($15)
☐ Sticker ($5)
☐ License Plate ($17)
☐ Logo Sticker ($20)

If Logo Sticker, choose one design:

☐ Portland Hearts of Pine
☐ Boston Red Sox "B"
☐ Portland Sea Dogs
☐ Boston Red Sox "Socks"
☐ Other: _____

Tag cost _____

Tag 4

VEHICLE TYPE — CHECK ONE

☐ Passenger Car / SUV
☐ Van – under 7,000 lbs.
☐ Van – over 7,000 lbs.
☐ Motorcycle
☐ Pick-up – under 7,000 lbs.
☐ Pick-up – over 7,000 lbs.
☐ Dual Wheel Pickup
☐ Motorhome

TAG TYPE — CHECK ONE

☐ Hardcase ($15)
☐ Sticker ($5)
☐ License Plate ($17)
☐ Logo Sticker ($20)

If Logo Sticker, choose one design:

☐ Portland Hearts of Pine
☐ Boston Red Sox "B"
☐ Portland Sea Dogs
☐ Boston Red Sox "Socks"
☐ Other: _____

Tag cost _____

Tag purchase subtotal $ _____

Maine sales tax (5.5%) $ _____

Tag purchase total $ _____

Limit four tags per account.

SECTION 4 OPENING BALANCE & INITIAL PAYMENT

Please calculate your minimum opening balance (multiply the number of tags you are purchasing × $20). Enter your minimum opening balance, or an optional higher balance, at right.

Opening balance $ _____

Please add the amounts you entered for Tag purchase total + Opening balance and enter at right.

Total initial payment $ _____

SECTION 5 INITIAL PAYMENT METHOD

Please select a payment method below. Your total initial payment must be included with your application.

☐ Check — check # _____ ☐ Cash (please do not mail cash) ☐ Credit card

Credit card type (circle one) AMEX Visa Mastercard Discover

Card number _____ Expiration date _____

Cardholder name (first, MI, last) _____

Address _____ City / State / ZIP _____

• REQUIRED authorized signature _____ Date _____

SECTION 6 PERSONAL ACCOUNT REPLENISHMENT OPTION

YES (initial) _____ I choose to participate in the Automatic Replenishment Program and understand that when my account balance drops below the dollar amount designated in Section 6 of the application instructions, the Maine Turnpike Authority will automatically charge my credit card in the amount indicated below. I have provided the necessary credit card information in Section 7.

Please check the box with your Minimum Replenishment Amount, or enter an optional higher amount in the space provided. We suggest an amount equal to one month's toll usage. You may change this at any time by contacting the E-ZPass Customer Service Center or updating your account online at ezpassmaineturnpike.com.

☐ $20 (1 tag) ☐ $40 (2+ tags) ☐ Other (please enter optional higher amount) $ _____

NO (initial) _____ I choose not to participate in the Automatic Replenishment Program and understand that I must provide payment as needed to prevent my account balance from dropping below the required minimums. Please allow 5 to 7 days for processing if mailing a check.

SECTION 7 AUTOMATIC PAYMENT Complete this section if you selected YES in Section 6.

Credit card type (circle one) AMEX Visa Mastercard Discover

Card number _____ Expiration date _____

Cardholder name (first, MI, last) _____

Address _____ City / State / ZIP _____

• REQUIRED authorized signature _____ Date _____

SECTION 8 ACCOUNT STATEMENT OPTIONS

Statement information is available online. Printed account statements are available monthly for a $2 monthly fee. By selecting the monthly option, you authorize the Maine Turnpike Authority to deduct the fee from your account balance.

Statement delivery — check one ☐ Online ☐ Monthly ($2 / month)

SECTION 9 E-ZPASS PERSONAL ACCOUNT SIGNATURE

By signing below, you indicate that you have read and understood the terms and conditions that govern the Maine Turnpike Authority Personal Account and you agree to abide by these conditions. Also by signing below, you are authorizing the Maine Turnpike Authority or its representatives to deduct tolls and fees from your account. You also agree to have replenishments made by us as you have indicated (Automatic Replenishment) unless you contact us in writing. If you are making manual payments, your payments must reach us within enough time to replenish your account before it becomes overdrawn. This application, along with the Terms & Conditions, constitute the Maine Turnpike Authority E-ZPass Personal Account Agreement.

• REQUIRED account holder signature _____ Date _____