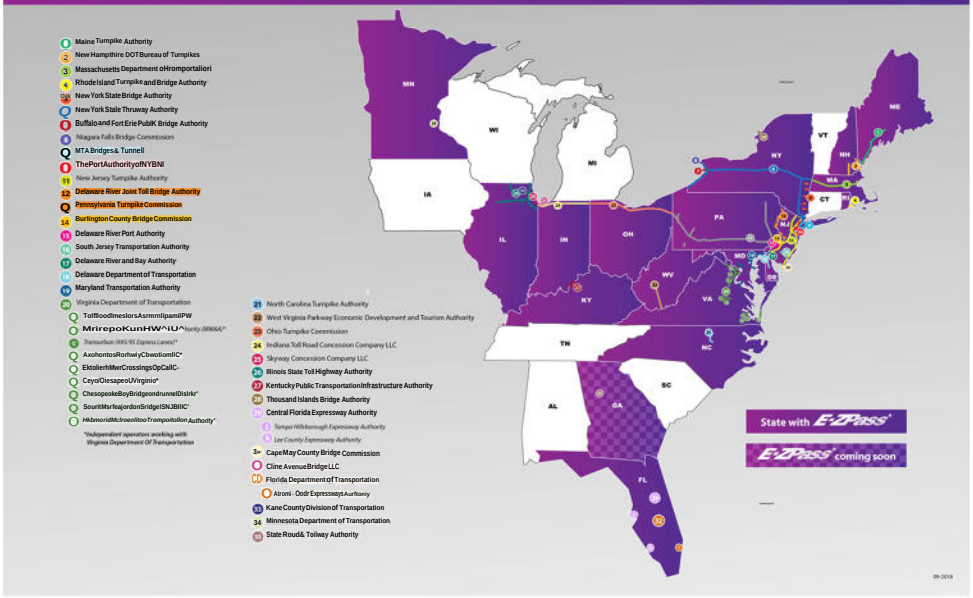
Maine Turnpike Authority

E-ZPass Personal Account Application & Instructions

Interoperability in 19 States



Is an *E-ZPass* Personal Account for me?

If you drive a passenger car, SUV, van, pick-up truck or motorcycle (Class 1 vehicle with 2 axles and 4 tires maximum), and you travel at least occasionally on the Maine Turnpike, a Maine Turnpike *E-ZPass* Personal Account probably makes sense for you.

Vehicles used for business purposes, please note: the Maine Turnpike Authority also has an *E-ZPass* program created specifically for business customers. For more information about business options, call the *E-ZPass* Business Department, 1-888-MTA-PASS, Monday-Friday, 8:00 a.m. – 5 p.m.

The Maine Turnpike *E-ZPass* tag works on all *E-ZPass* compatible facilities — more than 40 highways, bridges and tunnels throughout the eastern United States. For list of *E-ZPass* facilities, please visit www. ezpassmaineturnpike.com.

Application Instructions *(application begins inside)*

Section 1 | Account Holder Information

Please provide the information requested. If your mailing address is different from your street address (e.g., a post office box), please list it in the appropriate space. Please be aware that you must provide your street address even if you do not have your mail delivered there.

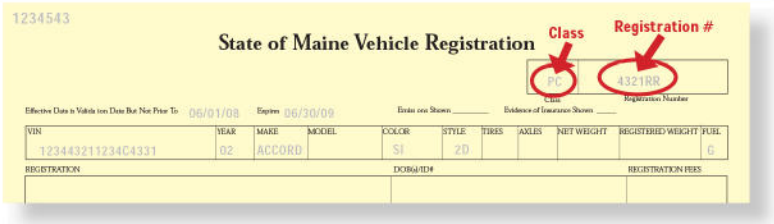
Account Access PIN Code
Select a 4-digit number you would like to use as the personal identification number (PIN) for your account. This number will enable you to access our automated 24-hour phone system and web site. Be sure to record it below, as well, and keep it with your personal records as a handy reminder.

Maine Turnpike *E-ZPass* Personal Account Personal Identification Number (PIN)

Section 2 | Vehicle Registration Information

Please provide vehicle registration information – state, number and class – for all vehicles that will be traveling with a Maine Turnpike *E-ZPass* under your account.

You can find this information on your registration form that you receive when you register your car.



Section 3 | Setting up your *E-ZPass* Account

For each tag you purchase, you will need to make a few selections:

- type of vehicle (passenger car, SUV, van, pick-up truck or motorcycle – Class 1 vehicle with 2 axles and 4 tires maximum)
- type of *E-ZPass* tag (we recommend a windshield tag unless your car is required to have a license plate tag for proper performance. Please review the enclosed list of Vehicles Requiring Exterior Tags before making your selection)

Tag Purchase Subtotal
Add the entries in the Tag Cost column and enter the subtotal in the space provided.

Maine Sales Tax
If you are a Maine resident or you will be receiving your tags at a Maine address, multiply the Tag Purchase subtotal by .055 and enter the amount in the space provided.

Tag Purchase Total
Add the Tag Purchase Subtotal plus the Maine Sales Tax and enter that amount provided in the space provided.

Section 4 Opening Balance & Initial Payment

To enjoy all of the benefits of your new *E-ZPass* Personal Account, you must establish and maintain a prepaid balance for your account. All of the tags on your account will draw from this balance.

To avoid overdrawing your account and/or frequent charges to your credit card, we recommend you establish an opening balance that is at least equal to the charges you expect to incur in one month. Please multiply the number of tags you are purchasing by $20 and enter that amount – or an optional higher balance amount – in the space provided for. Please add the amounts entered for tag purchase total and opening balance, and enter in Total Initial Payment.

# of Tags Purchased	Minimum Opening Balance
1	$20
2	$40
3	$60
4	$80

Section 5 Initial Payment Method

Your total initial payment must be included with your application. You may make this payment by cash, check or credit card. **Please do not mail cash.**

Section 6 Personal Account Replenishment Option

We encourage you to automatically replenish your account balance. When you do, your account will be replenished and your credit card charged once your balance reaches the Low Balance Amount listed in the table below.

If you choose this option, please initial "YES," then select the amount for your automatic payments. If not, initial "NO." Please remember you must keep your account replenished by mailing in payments as shown (allow 5-7 business days for processing a check).

You also may call the *E-ZPass* Customer Service Center (1-888-MTA-PASS), pay via the *E-ZPass* web site (www.ezpassmaineturnpike.com) or in person at 2360 Congress Street, Portland, Maine (open M-F, 8 a.m. - 5 p.m.).

LOW BALANCE AMOUNT / MINIMUM REPLENISHMENT

No. of tags in your account	Low Balance Amount	Minimum Replenishment Amount
1	$15	$20
2	$20	$40
3	$30	$40
4	$40	$40

Section 7 Automatic Payment

If you have chosen Automatic Replenishment in Section 6, please supply your credit card information in this section. If you wish to use the same credit card you provided for your initial payment, you can write "SAME" in the credit card information area. **However, your signature is still required at the bottom of this section to authorize automatic payments.**

Section 8 Account Statement Options

Please select the statement option you prefer.

Section 9 *E-ZPass* Personal Account Signature

The Account Holder listed in Section 1 must sign the application. This signature authorizes the Maine Turnpike Authority to process your account and indicates that you have read and agree to abide by the *E-ZPass* Personal Account Terms & Conditions provided with this application packet.

If you have questions about this application or the *E-ZPass* Personal Account, visit our web site at www.ezpassmaineturnpike.com or call the Maine Turnpike *E-ZPass* Customer Service Center at 1-888-MTA-PASS (1-888-682-7277).

SUBMITTING YOUR APPLICATION

Please use the enclosed reply envelope to submit your application and payment to:

Maine Turnpike Authority
Attn: *E-ZPass* Customer Service Center
2360 Congress St.
Portland, ME 04102

For Office Use Only

Date Received: _____ Account Number: _____

Date Processed: _____ Processed By: _____

MAINE TURNPIKE AUTHORITY
E-ZPASS PERSONAL ACCOUNT APPLICATION

This is a Personal Account Application for Class 1 vehicles (2 axles, 4 tires maximum): including passenger cars, SUVs, vans, pick-up trucks or motorcycles. **Please refer to the Application Instructions as you complete this form.** For Business Account Applications, please call the *E-ZPass* Business Department at 1-888-682-7277.

Section 1 Account Holder Information

First Name: _____ MI: _____ Last Name: _____

Street Address: _____ City / State / Zip Code: _____

Mailing Address: _____ City / State / Zip Code: _____

Phone Numbers: Day (____) _____ Evening (____) _____ Other (____) _____

E-mail _____

*Please choose a 4-digit personal identification number (PIN) for your account (single digit numbers only): ☐ ☐ ☐ ☐

Section 2 Vehicle Registration Information

State	Vehicle Registration Number (license plate number)	2-Letter Class (from registration)

Please note: A vehicle registration may not be listed on more than one *E-ZPass* account.

Section 3 Setting Up Your *E-ZPass* Account

Tag 1 — Tag Purchase

☐ Passenger Car /SUV ☐ Pick-up under 7,000 lbs.
☐ Van over 7,000 lbs. ☐ Pick-up over 7,000 lbs.
☐ Van under 7,000 lbs. ☐ Motorcycle

Tag Type
☐ Windshield ($15) ☐ License Plate ($17)
☐ Sticker ($5) Tag Cost $_____

Tag 2 — Tag Purchase

☐ Passenger Car /SUV ☐ Pick-up under 7,000 lbs.
☐ Van over 7,000 lbs. ☐ Pick-up over 7,000 lbs.
☐ Van under 7,000 lbs. ☐ Motorcycle

Tag Type
☐ Windshield ($15) ☐ License Plate ($17)
☐ Sticker ($5) Tag Cost $_____

Tag 3 — Tag Purchase

☐ Passenger Car /SUV ☐ Pick-up under 7,000 lbs.
☐ Van over 7,000 lbs. ☐ Pick-up over 7,000 lbs.
☐ Van under 7,000 lbs. ☐ Motorcycle

Tag Type
☐ Windshield ($15) ☐ License Plate ($17)
☐ Sticker ($5) Tag Cost $_____

Tag 4 — Tag Purchase

☐ Passenger Car /SUV ☐ Pick-up under 7,000 lbs.
☐ Van over 7,000 lbs. ☐ Pick-up over 7,000 lbs.
☐ Van under 7,000 lbs. ☐ Motorcycle

Tag Type
☐ Windshield ($15) ☐ License Plate ($17)
☐ Sticker ($5) Tag Cost $_____

Tag Purchase Subtotal $_____

Maine Sales Tax (5.5%) $_____

Tag Purchase Total $_____

Limit four tags per account. To list additional tag purchases, please provide information on separate sheet.

Section 4 Opening Balance & Initial Payment

Please calculate your minimum opening balance (multiply the number of tags you are purchasing X $20).
Enter your minimum opening balance or optional higher balance here.

Opening Balance $_____

Please add the amounts you entered for
Tag Purchase Total + Opening Balance and enter at right.

Total Initial Payment $_____

Section 5 | Initial Payment Method

Please select payment method below:

☐ Check: Check #: _____ ☐ Cash (Please do not mail cash.)

☐ Credit Card Card Type (Please circle one): AMEX Visa Mastercard Discover

Card Number: _____ Expiration Date_____

Cardholder Name (First, MI, Last): _____

Address: _____

City / State / Zip: _____

• REQUIRED Authorized Signature:_____

Section 6 | Personal Account Replenishment Option

YES: _____ (Initial)

I choose to participate in the Automatic Replenishment Program and understand that when my account balance drops below the dollar amount designated in Section 6 of the application instructions, the Maine Turnpike Authority will automatically charge my credit card in the amount indicated below. I have provided the necessary credit card information in Section 7.

Please check the box with your Minimum Replenishment Amount or enter an optional higher amount in the space provided below. It is suggested you have an amount equal to one month's toll usage. You may change this amount at any time by contacting the *E-ZPass* Customer Service Center or updating your account online at www.ezpassmaineturnpike.com.

☐ $20 (1 tag) ☐ $40 (2+ tags) ☐ Other (Please enter optional higher amount) $_____

NO: _____ (Initial)

I choose to not participate in the Automatic Replenishment Program and understand that I must provide payment as needed to prevent my account balance from dropping below the required minimums. Please allow 5 to 7 days for processing if mailing a check.

Section 7 | Automatic Payment If you have selected YES in section 6, you must complete this section.

Credit Card Type (Please circle one): AMEX Visa Mastercard Discover

Card Number: _____ Expiration Date_____

Cardholder Name (First, MI, Last): _____

Address: _____

City / State / Zip: _____

• REQUIRED Authorized Signature:_____

Section 8 | Account Statement Options

Statement information is available online. Printed account statements are available on a monthly basis for a $2 monthly fee. By selecting the monthly option, you authorize the Maine Turnpike Authority to deduct the fee from your account balance.

Statement Delivery (check the appropriate box): ☐ Online ☐ Monthly ($2 / month)

Section 9 | *E-ZPass* Personal Account Signature

By signing below, you indicate that you have read and understood the terms and conditions that govern the Maine Turnpike Authority Personal Account and you agree to abide by these conditions. Also by signing below, you are authorizing the Maine Turnpike Authority or its representatives to deduct tolls and fees from your account. You also agree to have replenishments made by us as you have indicated (Automatic Replenishment) unless you contact us in writing. If you are making manual payments, your payments must reach us within enough time to replenish your account before it becomes overdrawn. This application, along with the Terms & Conditions, constitute the Maine Turnpike Authority *E-ZPass* Personal Account Agreement.

• REQUIRED Account Holder Signature: _____

How did you learn about E-ZPass?

☐ Family Member or Friend ☐ TV Ad ☐ Highway Signs

☐ Radio Ad ☐ Social Media ☐ Prior E-ZPass Customer

☐ Print Ad ☐ Website ☐ Other: _____